



**2024**  
COMPANY PROFILE



**MU-YA LOGISTICS**  
*Thaila ene mune*

[info@muya.co.za](mailto:info@muya.co.za)



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# Introduction

The only way  
to do great work  
is to love what you

Company Director  
Lutendo Ndou

MU-YA Logistics was established in 2020 and commenced road transport operations in 2020 June.

The Company operates super link taut liners and flat decks trucks countrywide as well as cross border.

## Office Address



5 Berry Road  
Roodekop  
Germiston  
1400

Company Registratin No:  
2020/785112/07  
VAT No: 4610299069





# About *us*

## Highlights to date 2024

MU-YA LOGISTICS has been in operation for nearly four years. Our focus on the creation of long-lasting social and business partnerships provides us with a positive outlook on the future operations of the company. With a flexible approach towards service offering, whilst upholding a strong work ethos we have created a platform for growth within the company throughout the next five to ten years.



As a 100% black owned and managed company, Mu-Ya Logistics is committed to the principles of **Broad Based Black Economic Empowerment** and strives to address the challenges of youth unemployment and skills developments.

**MU-YA LOGISTICS'** project diversity is a fundamental component of our business ideal. We continually partner with other companies with expertise in Various sectors such and produce world-class work to the benefit of our clients.

MU-YA LOGISTICS capabilities, resources, expertise and skills enable us to produce quality work.



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# Vision

**There is no passion to be found playing small – in settling for a life that is less than the one you are capable of living.**

**Nelson Mandela**



## **MU-YA LOGISTICS**

Our business philosophy is to constantly exceed expectations of our clients by attaining a standard of excellence in transporting goods. We always endeavor to transport goods timely, safely and in a cost effective manner and understand our clients' requirements. Through understanding our clients' requirements and business operations we become partners and not only transporters of goods.



# Values

## What we stand for

We always conduct our business with honesty, integrity, respect and the highest business and ethical standards. This allows us to build long term professional relationships with our clients. We endeavor to understand our client's businesses through regular interactions and information sharing sessions to enable us to provide a service exceeding customer expectations.

Our values provide the standard of behavior by which MU-YA Logistics conduct business. These values represent how we treat we treat one another, deal with our customers, stakeholders and how we keep ourselves accountable as a team:



## Safety

- The safety our employees, stakeholders and the public at large is our concern.
- Ensuring that all safety aspects of our work is in place to execute projects successfully.



## Reliability

- Commit to clients realistically and follow up thereby enforcing consist-ent excellence.
- Be quick and responsive in business dealings within and outside the organization.



## Accountability

- Open and transparent communication with high accountability levels
- Take swift and efficient steps to correct errors or defects and rejecting inconsistent behavior



# Values *cont.*



## Pursuit of Excellence

- Open to possibilities and remaining flexible though continuous learning, coaching and mentoring

## The Objectives of MU -YA LOGISTICS ARE:

- To ensure there is an increase in the quality production of our company.
- To deliver all of our projects on budget, on time, every time.
- To treat every project with the same level of commitment and attention to detail and leave no stone unturned in terms of quality and customer satisfaction.
- To build lasting and successful relationships with clients.

## Our Human Resources

- The owner and Director of MU-YA Logistics have been involved in the transport business for 10 years. Their understanding of both the transport and logistics industries places MU-YA Logistics at an advantage in the successful completion of the road transport assignments. This understanding inspires us to ensure that goods are transported timely, safely and cost-effectively at all times.
- We always select drivers and staff with great care and ensure that they are legally qualified to drive the various category vehicles and possess the necessary passenger and goods transportation permits.
- Our drivers are not only trained to operate the required classes of vehicles but also to understand the importance of customer service and implications thereof on our business. To this end we ensure that our drivers regularly receive training, amongst others, in attitude and behaviour training, driver development training, customer relation.

## Our location

- MU-YA Logistics offices are conveniently situated in Gauteng, South Africa.



# Service

## OUR OPERATIONS

- To ensure safe and timely collection and delivery of cargo.
- Real-time communication with customers.

## TYPE OF SERVICE

Full load; dedicated vehicles and break bulk.

The volumes required to be moved and the timing involved will determine the type of service. On groupage services you pay for the volume taken only, thus offering an economical means of moving smaller volumes to any destination.

## SERVICE PROFILE

The company has 1 major operational activity, representing the sectors in which we operate, with intent to grow to other sectors like International Forwarding (Air & sea freight).

## Responsible corporate citizen

- We subscribe to the measurements within the Broad-Based Black Economic Empowerment (B-BBEE) Level

## CONTRACTUAL OBLIGATIONS

The provision of our services is based on the agreed Transport contract with our customers backed by a Service Level Agreement.





# WORK FORCE

## STAFFING SOLUTION

Is your business understaffed? Our staffing solution provides skilled personnel to supplement your workforce, boosting productivity and efficiency.



### OUR EXPERTS ARE

- Carefully selected and vetted
- Trained to meet industry standards
- Dedicated to delivering exceptional results

### BENEFITS

- Address immediate staffing needs
- Reduce recruitment and training costs
- Increase productivity
- Improve customer satisfaction

Partner with us to overcome staffing challenges and thrive



## Destinations

Our service concept is to give you a delivery service to or from any destination in South Africa, regardless of the size of load. To operate such a system, we have regular trucking services to and from the major cities.

## Transit times

Timetables not only determine departure days, but also at what time we depart from the origin depot and arrive at destination. Inter-depot trucking is done in the shortest possible time, and overnight if required. You can choose from a standard service or an express service, depending on your priority. We can move the cargo to suit the circumstance.

## FEATURES AND BENEFITS OF MPUMI WISDOM LOGISTICS SOUTH AFRICAN DISTRIBUTION.

The summary highlights the most important considerations that will help you realize distribution policies to suit your company. Linking the distribution to a South African warehousing or sorting and buffer stock facility will undoubtedly increase effectiveness of your operation.

- One point of contact for the whole of South Africa, either electronically, written or verbal. (POD Scanning system)
- financial control over COD shipments
- no need to have stock stored at several locations throughout South Africa
- exact status of inventory on a daily basis

## Timing

- short delivery times from the time of order to time of arrival at destination
- timetable services allow regular deliveries, and on fixed days if required
- express shipments by road throughout South Africa



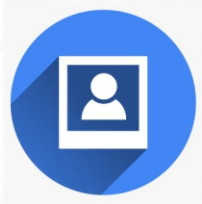


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# Contact *us*



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